

Welcome to Klaich Animal Hospital

Hi! Welcome to Klaich Animal Hospital boarding facilities. We appreciate you allowing us the opportunity to provide care for your pet while you are away from home. The following is a list of the requirements for our boarding and hospitalized pets.

1. All animals must be at least 4 months of age and current on all vaccinations- including Bordetella (kennel cough) in dogs. Bordetella should ideally be administered at least 72 hours prior to boarding. If this has not been done, it will be given during boarding, although complete protection cannot be guaranteed. If your animal has been vaccinated elsewhere you will need to provide proof.
2. We feed a mixture of canned and dry Iams twice daily in the morning and afternoon. If your animal is on a special diet you are welcome to bring in his/her food, but we do ask that you do not bring in his/her feeding bowls. Please clearly label all food containers and leave feeding instructions with the Kennel attendant at check in.
3. If you would like to bring a blanket or bed in for your animal, please make sure it is clearly labeled with an indelible pen. Also, even normally well behaved dogs can become destructive in unfamiliar surroundings, so please do not bring in expensive or irreplaceable items. We cannot be responsible for lost or destroyed items. Toys, chew bones, etc. can get trapped in our drainage system; consequently, we ask that you do not bring them in. In addition, due to limited storage space, we ask that all leashes and kennel cabs be taken home with you.
4. If you have an animal that is diabetic, has major health problems, or 9 years of age or older, you will need to have him/her checked in with a doctor. This is to ensure your animal will receive the proper treatment while boarding at our facility. Please make sure to leave yourself enough time to see the doctor when you drop your animal off.
5. Our boarding check out time is 12:00pm and any animals picked up after that time will be charged for that day. Our fees are \$18.50 per day for dogs and \$14.00 per day for cats. If your animal is on medication, our fees are \$22.50 per day for dogs and \$16.50 per day for cats, excluding diabetic boarding which is \$27.50 per day. You will be charged for the first day of boarding regardless of the time you checked in.
6. During the hours not specified as “business hours” there are times when boarding or hospitalized pets will be unattended. During many of these non-business hours, we have trained staff in attendance who are able to perform duties as instructed by our staff of veterinarians. The veterinarians, themselves, are in the hospital both during and after hours working on hospitalized animals dictated by the patients needs. Those cases that are in need of constant, critical care and/or monitoring are advised to transfer to a facility that is able to care for those needs. It is up to the owner’s discretion how he/she chooses to comply with the recommendations of the veterinarian caring for their pet. In each and every case we feel our suggestions are always in your pet’s best interest.

Once again, "Thank-You!" for giving us the opportunity to be of service to you. If you have any further questions, please feel free to call us any time at (775)826-1212.