

Boarding Policies

Welcome to Klaich Animal Hospital boarding facilities. We appreciate you allowing us the opportunity to provide care for your pet while you are away from home. The following is a list of the requirements for boarding. If you have any questions, please don't hesitate to call our office.

1. All animals must be at least 4 months of age.
2. In order to protect the health of your pet, we require documentation showing that all vaccines are current including Bordetella (kennel cough) in dogs. Bordetella should ideally be administered at least 72 hours prior to boarding. If this has not been done, it will be given during boarding, although complete protection cannot be guaranteed. All vaccines that must be administered will be added to your bill at the time of discharge.
3. We require a down payment for new clients boarding with our facility. The down payment needs to be half of your estimated bill and will be applied to the full balance at the time of discharge.
4. Even normally behaved pets can become destructive in unfamiliar surroundings, so please do not bring in personal items such as blankets and beds. We have plenty of padding and bedding to keep your pet as comfortable as possible while they are staying with us. Toys, chew bones, etc. can get trapped in our drainage system; consequently we ask that you do not bring them in.
5. We feed a mixture of canned and dry Iams pet food once daily in the afternoon. If your animal is on a special diet, you are welcome to bring in his/her food, but we ask that you do not bring in his/her feeding bowls. Please clearly label all food containers and leave feeding instructions with the kennel attendant at check in.
6. If your pet will be receiving medications, during his/her stay, please notify our staff at check in. All medications need to be clearly labeled with your pets name and instructions. There is an additional fee for animals being treated with medications, please ask the front staff of our current boarding fees. If your pet is diabetic please make sure to leave yourself enough time to be checked in with a doctor at drop off. This ensures that your animals feeding and insulin schedule stays the same while they are boarding with our facility. There is an additional fee for diabetic animals.
7. You may check-in your animal at anytime during our regular business hours. You will be charged for the first day of boarding regardless of the time you checked-in your pet. Our check out time is 12:00pm and any animals picked up after that time will be charged for that day.

Signature_____

Date_____

Once again, we thank you for allowing us to provide a safe and comfortable place for your pet while you are away from home. If you have any further questions, please feel free to call us at anytime.